Riad Hasan

Chief Information Officer | Digital Transformation & Growth Leader

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Riad Hasan is a strategic and transformational Chief Information Officer with 20+ years of experience leading large-scale modernization and enterprise transformation across Fortune 500 and high-growth private equity–backed organizations. A proven change agent, Riad builds scalable digital ecosystems that enable operational excellence, M&A integration, and deliver measurable business impact.

Throughout his career, Riad has led multiple enterprise transformations exceeding $45M in scope, and managed varying sizes of teams from startup sizes of 5 persons to global teams of 200+. Riad is equally comfortable driving tactical delivery teams and partnering with executives and board leadership to deliver high-value outcomes. He has demonstrated resiliency in navigating teams through times of economic boom as well as downturns, and is adept at partnering across the enterprise and with 3rd-party solution providers to achieve strategic objectives.

As **Senior Vice President & CIO at National Western Life**, Riad executed a multi-year technology roadmap that positioned the company's growth from $700M to $1B in revenue. He established an enterprise-wide PMO, transformed IT capabilities, launched a new policy administration platform (**FAST**), strengthened the cybersecurity posture, delivered new sales tools and improved operational efficiency while cutting third-party costs by 50%.

At **iPipeline**, a leading SaaS provider for the insurance sector, Riad served as both **Head of R&D and Customer Support** and drove major platform innovation and improved supportability across global markets. He delivered 40+ major releases for **Affirm, Resonant, DocFast, Quoting and Content Engines**, and integrated automation and analytics capabilities while improving product stability. This resulted in a 12% reduction in annual support costs and higher client satisfaction.

Most recently, as **Fractional CIO at Trusted Fraternal Life**, Riad has guided a multi-carrier digital transformation initiative, building out a commercially scaled Policy Administration System (**Sapiens Coresuite**) and established enterprise Agile and PMO governance models to drive executional excellence.

Riad has broad technology delivery experience within **Life Insurance**, **Annuities** and **Long Term Care** product lines. He has extensive experience in aligning business needs with the right technology solutions for **Sales, Marketing, New Business, Underwriting, Policy Holder Services and Claims** – and is adept at unifying complex, legacy technology stacks into modern, API-driven, cloud-first architectures that accelerate innovation and profitability.

Riad's leadership philosophy centers on aligning IT strategy with business vision while empowering high-performance teams to innovate with accountability. He brings deep expertise in cloud (AWS, Azure), cybersecurity, data analytics, API integration, and enterprise architecture — combining technical fluency with executive-level business acumen.

Riad holds a **Master's in Management of Information Technology** from the University of Virginia, a **Bachelor's in Chemical Engineering** from Lafayette College, and is an alumnus of the GE Information Management Leadership Program and the GE Advanced Leadership Program. Riad is also a certified GE **Six Sigma Black Belt** and holds **two U.S. technology patents.**

Core Competencies:
Digital Transformation • IT Strategy & Governance • Cloud & Enterprise Architecture • Data & Analytics • Cybersecurity • M&A Integration • Private Equity Value Creation • Platform Modernization • Global Team Leadership • Operational Excellence • Innovation & Automation • Executive Stakeholder Engagement