



Well-Architected Operation Excellence Assessment



As the industry shifted from traditional data centers to cloud hosting, Sapiens was among the early pioneers in this journey. In 2019 Sapiens accelerated the journey by creating a dedicated Managed Services unit that leverages industry-leading expertise from across all Sapiens divisions to meet market demand for cloud-forward solutions of the highest standards. Today Sapiens hosts more than 120 customers in cloud solutions on AWS and Azure.

With its dedication to excellence in powering customers' digital transformations, it's no surprise that Microsoft recognized Sapiens' cloud solution for its "Well-Architected Operational Excellence."

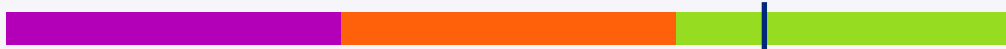
Sapiens is leading the insurance industry with its advanced solutions and robust cloud architecture that developed while partnering with the Azure professional team.

Capability Score

Critical 0-33

Moderate 33-67

Excellent 67-100



The concept behind Sapiens' success is its "cloud first strategy." Cloud computing suggestions are shared regularly with product R&D and are an integral part of the development of new features.

Sapiens' cloud-first strategy is driving a cost and value approach:

- Systems can be built piece by piece based on business needs
- Lower equipment and maintenance costs than previous on-site server solutions
- Access to powerful software and platforms with a lower initial investment and guaranteed costs or fees
- Cost-effective upgrade options allow the organization to upgrade if needed
- Access to skilled support for specific services
- Increased speed of delivery for updates, repairs and improvements

The new capabilities enable Sapiens to build and expand products in cloud-native format with a better value proposition.

We started this journey by first relying mostly on infrastructure-as-a-service and then transitioning to increasingly leverage cloud-native platforms and services like storage, application programming interface (API) management, AKS, EKS and so on. With a cloud-native approach, we can deliver smarter, faster and more powerful solutions to serve our clients.

Best practices to drive workload quality



Cost Optimization

- Azure hybrid benefit
- Reserve instances
- Shutdown
- Resize
- Move to paas



Operational Excellence

- DevOps
- Deployment
- Monitor
- Processes and cadence



Performance Efficiency

- Design for scaling
- Monitor performance



Reliability

- Define requirements
- Deploy consistently
- Monitor health
- Respond to failure and disaster
- Test with simulations and forced failovers



Security

- infra protection
- App security
- data encryption and sovereignty
- Security operations
- Identity and access management

About Sapiens

Sapiens empowers insurers and financial markets with digital software solutions and services. With 40 years of experience and more than 600 global customers, Sapiens has a proven ability to satisfy customers' core, data and digital requirements. For more information: www.sapiens.com.

Interested in learning more?

Contact Us

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