

JULIE A. CONNOLLY
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Summary

Extensive knowledge of the life insurance industry as direct home office underwriter as well as in brokerage and field office roles with over 20 years of experience. Part of underwriting research and development team with experience with both Agile and waterfall project methodology. Leading cross functional team of individuals to implement underwriting requirements and functionality. Overseeing converging projects of transitioning to a new processing platform while incorporating new underwriting initiatives, rules and workflow. Background in medical and financial underwriting of individual and joint life cases, large face amounts and impaired risks in affluent markets.

Core competencies

- Advanced research, investigative and analytical skills
- Extensive medical knowledge
- Developing and fostering teamwork
- Excellent writing skills
- Building effective working relationships across operational units
- Quality work and attention to detail
- Strong work ethic
- Skilled at balancing competing priorities
- Talent for quickly mastering new technology

Current position

John Hancock Life Insurance – Boston, MA

Sr. Underwriting Consultant, Research and Development

July 2014-present

Product Owner/Underwriting Lead

- Provide underwriting expertise and oversee new technology aimed at supporting traditional and automated underwriting
- Serve as underwriting SME for adapting new technology to business needs
- Lead multicultural team of business analysts, technical leads and quality assurance to define, develop and implement underwriting requirements and functionality
- Work with vendor developers and business resources to understand and support requirements on a new underwriting platform
- Facilitate underwriting rules and customer centric underwriting processes using digital data
- Liaise for new underwriting initiatives across projects
- Promote methods to expedite STP underwriting

John Hancock – Boston, MA

Sr. Underwriting Consultant, Brokerage Underwriter

April 2006-July 2014

Prior Work Experience

MetLife/Travelers Life & Annuity – Hartford, CT
Underwriting Consultant, Brokerage
November 2004-April 2006

Phoenix Life Insurance – Hartford, CT
Underwriter
May 2003-November 2004

BISYS Insurance Services, Potomac - Bethesda, MD
Senior Account Manager
August 2000 to April 2003

Education

Bachelor's Degree, Sonoma State University
International Studies, Cum Laude

Professional Development

- Passed ALU 1 examination
- Attendee of RGA University II
- Attendee of Fundamentals of Life Underwriting Seminar sponsored by Swiss Re
- Attendee of Hartford/Springfield Underwriting Association seminars

Skills

- Office 365, Rally, SharePoint
- Custom software and data base programs
- Mentoring and training colleagues on business systems
- EKG Interpretation

References available upon request